



Year End Report 2016

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Kerwin Serraneau – Dir. Projects

Donette LaRoche – Dir. Branding & Comm.

Patrick Foster – Retention Coordinator

President's Report

2016 has been an eventful year for our South Florida chapter; it was a year of several firsts and many accomplishments. It was also the year we celebrated our 30th Anniversary. To mark that occasion we kicked-off the year with a dinner/seminar that drew record attendance.

One of the many goals we set during our Strategic Planning session in November 2016 was to schedule events and programs in all the 3 counties that we serve. This has been a reoccurring complaint from our members throughout the years. Most of our events have typically been scheduled in Broward, and as a result, our members in Palm Beach and Dade have felt underserved. This year we made it a priority to try and schedule events and programs in all 3 counties.

Miami/Dade	Broward	Palm Beach
Dinner - April	Dinner - Feb.	Networking - May
Networking - July	COE - March	Networking - Sept.
Think Tank - Sept.	PDD - June	Dinner - Oct.
Community Outreach	Dinner - Aug.	
	Dinner - Dec.	

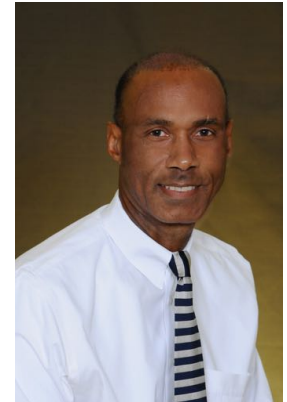
For the first time in our history we held a successful Sponsor Appreciation event to recognize our top sponsors who have continually supported our events. We also initiated weekly stand-up meetings with the VPs, organized a team-building event for board members, and hired a Virtual Assistant to help organize our numerous weekly administrative activities.

We organized 11 events while maintaining the cost of our signature dinner events. Our annual Professional Development Day (PDD) was also one of the most successful of its kind.

Even with these successes, we also had a few disappointments. We had to cancel our golf tournament and reschedule our Day of Excellence (DOE) event to January 2017.

Despite these two setbacks I am proud of our numerous accomplishments, and I think that we have served our members well and have left the chapter stronger both financially and organizationally.

I thank you for the honor of allowing me to serve as your President for the past year. It was indeed a pleasure and an experience I will always cherish.



Roy Vincent, PMP, CSM



2016 Strategic Planning



Order your SFL PMI Polo shirts with the embroidered chapter logo today. Only \$29.95

PMO Corner

Interviews with Senior PMO Executives

Conducted by: Roy Vincent



Jason Davis, Sr. Dir. IT Enterprise PMO

Company: Tyco

Roy: How long have you been at Tyco?

Jason: I started at Tyco in January 2013

Roy: How did you get started in project management?

Jason: I got my start as a Six Sigma Black Belt for GE. I led multiple projects in that capacity and then moved on to other roles (MBB, Lead Program Integrator, Program Manager roles, PMO Director roles, Governance and Portfolio Management Director, and ePMO.)

Roy: How large is the PMO here at Tyco and is it all project managers?

Jason: We have roughly 85 people globally; primarily all project managers.

Roy: How is the PMO structured?

Jason: Our PMO is part of IT, we report to the CIO, although we are beginning to branch more into leading cross-functional work. But I would not consider us a Tyco-wide enterprise PMO at this point.

Roy: What was the biggest challenge you faced when you started here at Tyco?

Jason: My biggest challenge by far was that Tyco had just announced "The New Tyco" a couple of months prior and its intent to transform from a holding company model to an operating company model. From an IT perspective we had probably a dozen or so

Paul M. Salmon, Vice President, PMO

Company: Sheridan Health Services

Roy: What is the most unique or interesting thing about your PMO?

Paul: We support a very dynamic business growing at an incredible rate. We almost doubled last year and now have about 35 projects in flight with five of the projects funded at over \$1,000,000. We have 45 projects in our portfolio currently.

Roy: Do you think the nature of your business has influenced the type of PMO you have today?

Paul: Yes. There is no cookie cutter PMO or Project Methodology. You have to be agile, scalable and become a strategic influencer in the organization.

Roy: What types of projects does the PMO manage? Are there projects that do not fall under PMO governance?

Paul: We manage Mergers and Acquisitions, Construction, Moves/Adds, Infrastructure, Relocation, Data Center Move, Capitol, Software Development, Implementation, Integration and others. Some small business related projects are run by the business and we act as advisors.

Roy: What tools do you use?

Paul: MS Project, SharePoint, Replicon, CharWell, ITSM, PowerPoint, Word, Excel, MS Access.

Roy: Is your PMO more tactical or strategic?

Visit our website: www.southfloridapmi.org to read the articles in entirety

+ Graduations and Scholarships

Our own Evrard Spencer, VP of Finance, elected to take part in the year-long PMI Leadership Institute Master Class (LIMC). The class provides students with intensive training and development in leadership techniques, strategic and business management practices, and other key skills applicable to volunteer, career and interpersonal development. Evrard was one of 33 students from 18 countries who graduated this year and were awarded certificates by PMI President and CEO, Mark Langley, at a special graduation ceremony during the annual Leadership Institute Meeting (LIM) in September, in San Diego,

Scholarship Winners

On the event of the chapter's 30th Anniversary, the Project Management Educational Foundation (PMIEF) donated \$2,500 for a Chapter Milestone Professional Development Scholarship for members who demonstrated outstanding commitment to project management and wished to enhance their professional capabilities through relevant coursework. The winners of the scholarship were Alisa Sheyn and Rafael Guzman. Congratulations to both winners.



Evrard Spence, Finance VP, receiving certificate from PMI President and CEO, Mark Langley, for successful completion of PMI Leadership Institute Master Class (LIMC)

Winners of the PMI South Florida Chapter Milestone Professional Development Scholarship



Alisa Sheyn

Fundamentals of Agile Project Management course at Florida Atlantic University College of Business



Rafael Guzman

Project Risk Management course at Stamford University – Center for Professional Development



REGISTRATION OPEN! South Florida PMI's Yearly
"Think Tank" Event



Palm Beach September 2016 Mixer

+ Department Spotlight

Programs



Our Programs department was very active organizing and managing 11 events and programs including: 5 dinner seminars, 3 networking events, 1 Center of Excellence (COE) event with a focus on the State of the PMO Nation, 1 Think Tank event with a focus on enterprise security, and 1 Community Outreach program (COP) at a Miami high school.

We made a concerted effort to ensure that we held events in all 3 counties. This required scouting new locations and formalizing new agreements. This resulted in overall net positive revenue for Programs for the first time in many years. These programs and events attracted over 1,000 attendees.



Education

Education Team



Apart from overseeing our certification training programs, our Education department introduced a number of innovative programs that have substantially broadened the scope of our offerings and contributed positively to our revenue growth. The new programs include Business Analysis certification (PMI-PBA), Program Management certification (PgMP) and Agile certification (PMI-ACP) courses. In addition, we have both PM and BA Study groups weekly, and a mentorship program; all free of charge. The study groups average 10 students per week and we are witnessing a steady increase in participation.

Get Certified

We teach certification bootcamps: PMP, CAPM, PBA, ACP
check classes below or email
assistant@pmisouthfloridachapter.org

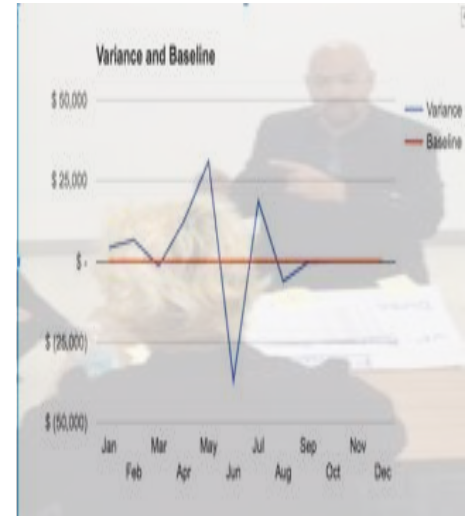


PMP Study Group Forming
Thursdays at 8 pm. For info, email
assistant@pmisouthfloridachapter.org

MENTORING for SUCCESS

Every Tuesday at 8pm, join our live webex mentoring and study session with Jose Carranza. Agenda: Study session 30 mins, Discussions 15 mins, Mentoring 15 mins
Earn 1 PDU as well.

Finance



The Finance department provided the back office services and support that enabled the other departments to perform their responsibilities more effectively. For the first time in many years we were able to maintain a strong financial position, and consequently leverage that advantage to the benefit of our members in terms of maintaining costs and organizing new events that were either free, or substantially discounted.

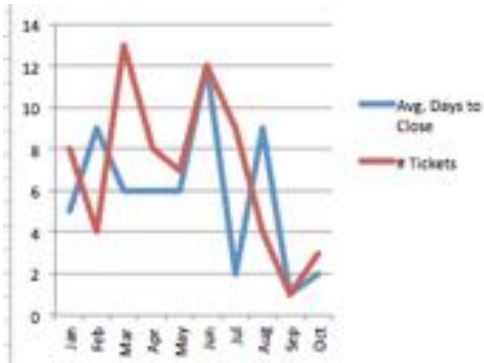
In addition to maintaining the chapter's budget, our Finance department also has responsibility for scheduling board certified trips, reviewing and approving contracts, invoices and expense reports, and working with our auditors.



FINANCE DEPARTMENT



Department Spotlight



Technology

One of our primary goals this year was to increase the level of service we provide to our members and sponsors. To accomplish this we instituted a Chat feature on our website, and for the first time, began tracking metrics on tickets opened, and the time it took to close them. For the first half of the year we averaged 7 days to close a ticket. For the latter half of the year we averaged 3.5 days; quite impressive for a bunch of volunteers working part-time. Posting a FAQ document on our website also helped reduce the number of support calls that came into the chapter. Of course, support also extended to maintaining and updating our website, and administering user accounts and external email communication blasts.



Operations

The Operations team is responsible for registering attendees at our events, distributing PDU certificates, logistical support for board meetings, scouting locations and negotiating contracts for events, overseeing chapter governance, and maintaining a liaison relationship with our Region 14 chapters. Because of the many well-attended events we sponsored this year, the Operations team was kept especially busy. This was further underscored by the fact that we held events in new locations in all 3 counties. With all that we accomplished this year, hiring a Virtual Assistant to help with much of the administrative details of the chapter was probably one of the best decisions we made. The benefits were realized immediately.



Marketing

Without the financial support of our sponsors we probably would not be able to produce the number and quality of events we do yearly. This year, for the first time, we wanted to give special recognition to those who have supported us throughout the years, and those who were particularly generous this year. To that end we held our first Sponsor Appreciation event. 9 different sponsors were recognized at a special cocktail reception at Bank United in Miami.

We expect to continue in this tradition and hopefully attract new and more diverse sponsors to help support and expand our program offerings.



Membership

One of the responsibilities of our Membership team is to recruit new volunteers to help fill some of our vacancies. This year's event was the most successful we have ever had. 71 people registered for the recruiting event, including 29 non-members. We were able to fill many of our volunteer vacancies at the event, and create a database that we could utilize to help meet future needs.

Overall membership increased 4% due largely to our educational offerings and the quality and diversity of our programs.

+ Sponsor Appreciation Event





Professional Development Day (PDD)

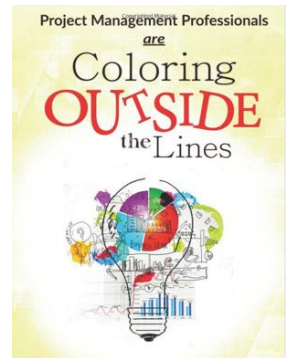
The PDD is our annual flagship event and 2016 proved to be one of the most successful. This year we had over 300 attendees at the day-long event in Broward. The theme was the Triple Threat, meant to highlight the growing focus on Program Management, Project Management and Business Analysis. The keynote address was delivered by the well known author and speaker, Jeff Tobe. His topic, Coloring Outside the Lines, was well received. There were 16 separate breakout tracks focusing on project management, leadership and agile methodology. Planning for the event took 5 months and the involvement of 9 volunteers from 4 different departments.



PDD Team



Royal Caribbean members at the PDD event



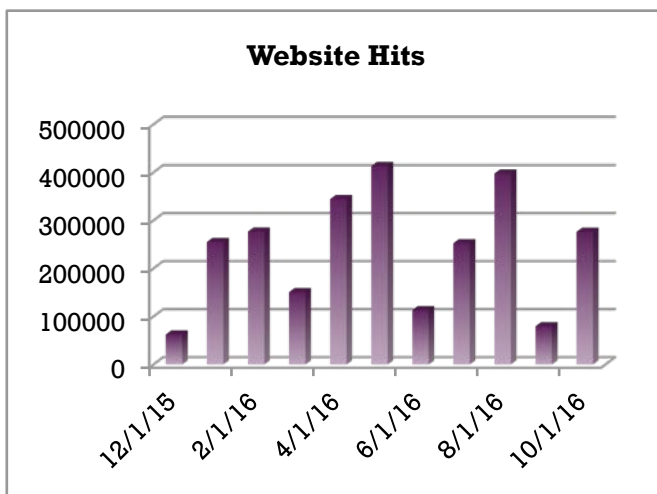
Our Sponsors



Work... Learn... Network... Play



Team Event



The Numbers

30 years	1,538 Members	42 Volunteers
3 counties	12 Events/Programs	1,000+ event attendees
26 separate educational courses (PMP, BA, CSM & CP, PgPM, Scrum)		

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Produced by Roy Vincent